

CUSTOMER #: 522669

325658

## Volvo Cars Edmonton

1205-101 Street SW  
Edmonton, AB T6X 1A1  
Phone: (780) 486-5100  
Fax (780) 486-4446  
Toll Free Phone: 1-888-486-5100

\*INVOICE\*

ROB STEWART BELLAND AND ASCCC

EDMONTON, AB

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HOME:

CONT: 780-699-5851

BUS:

CELL: 780-699-5851

SERVICE ADVISOR: 611 CODY MACKIE

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	ODOMETER IN/ OUT	TAG	
WHITE	16	VOLVO XC90 3.2 5 SR	YV4A22PLOG1078466		183658/183658	TC2133	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	CUST. PAY LABOUR RATE	PAYMENT	INV. DATE
30AUG16 DD			17:30 25NOV25		208.00	CASH	01DEC25
R.O. OPENED		READY	OPTIONS: DLR:4160				

16:24 25NOV25 13:42 01DEC25

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A CHECK FOR LINES ON THE INSTRUMETN CLUSTER - REPOSED VCHIEL - ROB  
7806995851- CALL WITH QUOTE.

DIAG DIAG

696 CV	104.00	104.00
18 REPLACE DIM		
696 CV	249.60	249.60
1 36051308 COMBINED INSTRUMEN	1520.84	1520.84
1 31453015 DIM RELOAD	142.06	142.06
PARTS: 1662.90 LABOR: 353.60 OTHER: 0.00	TOTAL LINE A:	2016.50

183658 0.5HR DIAGNOSIS + 1.2HR DIM

CUSTOMER STATES INSTRUMENT CLUSTER SHOWING LINES THROUGH IT.

CONFIRMED CUSTOMER COMPLAINT. ONLY 1/3 OF THE INSTRUMENT CLUSTER WAS FUNCTIONAL. SCANNED VEHICLE AND FOUND NO FAULTS STORED IN INSTRUMENT CLUSTER MODULE. REPLACEMENT INSTRUMENT CLUSTER REQUIRED AS THERE IS A INTERNAL FAULT PRESENT. REPLACED INSTRUMENT CLUSTER AS PER APPROVAL. PERFORMED DIM RELOAD AFTER REPAIR. CONFIRMED ALL TO BE OKAY,///\*\*SERVICE DUE MESSAGE WAS ON PRIOR TO SERVICE\*\*

INSTRUMENT CLUSTER WITH SOFTWARE RELOAD [1.2HR REPLACEMENT]. FRONT LOWER CONTROL ARMS - EXCESSIVE PLAY IN BALL JOINTS PRESENT [3.0HR REPLACEMENT + 1.5HR WHEEL ALIGNMENT]. MAIN BELLY PAN WITH HARDWARE - NOTED TO BE MISSING [0.3HR REPLACEMENT]. PUSH PINT CLIPS FOR FRONT LOWER VALANCE TO SUBFRAME - MISSING [0.1HR REPLACEMENT]. BOTH FRONT FOG LAMP ASSEMBLIES - MISSING [1.2HR REPLACEMENT]. TIMING BELT WITH AUXILIARY BELT - NOTED BELT TO HAVE EARLY SIGNS OF WEATHERING. RECOMMENDING REINSPECTION AT NEXT SERVICE TO ENSURE CRACKING DOESN'T START [3.5HR REPLACEMENT]

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ESTIMATE: 199.00

25NOV25 16:24 SA: 611

CONTACT:

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## CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER

47.74

Service Hours		DESCRIPTION	TOTALS
MONDAY TO FRIDAY		LABOUR AMOUNT	
7:30 A.M. TO 5:30 P.M.		PARTS AMOUNT	
SATURDAY		GAS, OIL, LUBE	
7:30 A.M. TO 12:00 P.M.		SUBLET AMOUNT	
You agree by your signature below that Volvo Cars Edmonton may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect such personal information in order to provide services to you and/or to communicate with you, including marketing communications and (ii) in order to carry out the foregoing purposes, we may share your personal information with (a) our computing and marketing service providers, such as CDK Global, (b) motor vehicle manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law.		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		TAXES	
		PLEASE PAY THIS AMOUNT	

VOLVO OFFERS LIFETIME REPLACEMENT PART &amp; LABOUR WARRANTY.

GST #R84778 7694